POWER FINANCIAL CREDIT UNION
Great rates. Smart banking.™

This is an update to the statement regarding our analysis of Power Financial Credit Union's vulnerability to the Heartbleed security issue. Power Financial Credit Union and all of our third party providers have tested for vulnerability to the Heartbleed weakness. No issues have been found including all online systems. Only one provider had a potential vulnerability and has proactively applied a security patch to their system. As a precautionary measure, those members utilizing the Power Investments portal will be prompted to change their password upon logging into the Power Investments Portal.

As of today, there have been a few reported incidents where consumers have received emails seemingly from well-known companies offering assistance to fix the Heartbleed issue. These emails asked that they click on a link and follow guided prompts to fix the issue. These fraudulent fixes loaded malware on these computers stealing personal information and other data. Power Financial Credit Union will not send out emails with fixes for the Heartbleed Security bug.

If you receive an email offering to fix Heartbleed from any of the companies you do business with, you should verify the validity of the communication with them before clicking on any links in the email. As part of our online safety, we will never request personal information from our members via email. If you receive an email that asks for your member number, password, or other sensitive information, do not reply to the email or click on any links. Clicking on a link in a fraudulent email can compromise your personal information. It's always best to **type www.powerfi.org** directly into your Internet browser to ensure that you are going to our trusted website. Please forward any suspicious emails or scanned regular mail to abuse@powerfi.org

We will continue to monitor our systems.

Thank you for being a member of the Power Financial Credit Union family.